

**Continuum of Care Homeless Provider Forum
Meeting Minutes – August 7, 2014**

Continuum of Care Announcements

Alisha Swanson, 2-1-1 OC

- Point in Time Update:
 - Currently seeking locations around the county who are willing to allow us use of their facility for a dew training sessions. Trainings will be held during the first three weeks of January and will be scheduled at various days/times based on the site’s availability. If anyone is interested they should contact Kristin Jefferson, Point in Time Manager, at kjefferson@211oc.org.
 - Providers who are interested in attending PIT stakeholder meetings should also contact Kristin Jefferson.
- Helpline stats:
 - Answered 5,661 calls last month which is more than we have answered since October 2012. Call volume has been increasing every month for the past five months.
 - Abandonment rate is down to 13%.
 - Average speed to answer is remaining to be two minutes or less, half within 30 seconds.
 - Email inquiries have tripled since we have added our online help request form two months ago.

Juanita Preciado, Orange County Community Services

- Summary of William Snow call on regarding unfunded projects in 2013 CoC Competition
 - CoC role critical for review
 - Role of Transitional Housing in a CoC is a CoC decision after careful review of needs of community
 - Component changes
 - HUD only approving changes for compliance reasons - Projects are functioning as Rapid Rehousing or Permanent Supportive Housing and therefore are amended to be in compliance
 - CoC may make other component changes if determined to be needed (reallocation)
 - Renewals Forms: 2880 and Drug Free workplace
 - Must be completed annually
 - Look at form instructions to complete correctly
 - Pay close attention to 4 screens in esnaps: 4b, 5a, 5b, 5c
 - Chronic Homeless (chl) status - when a chl client goes into a Transitional Housing program they lose their chl status.
 - Reminders:
 - Reallocated Projects ARE NEW PROJECTS - different threshold review. Look at NOFA section for New Projects, you will not be reviewed as renewal. Reallocated projects cannot serve Transitional Housing population
 - Transitional Housing projects that reallocate MUST be reviewed against NEW PROJECT requirements.
 - Have transition plan for current clients may trigger relocation payments- this is eligible program costs- describe your transition plan.

- Reallocated projects must be new program from day one of grant.
- To view full notes please click here:
http://www.ocpartnership.net/images/website/1064/files/hud_sc_coc_grant_recipient_confere_nce_call_notes_2_1181.pdf
- Shelters still in progress for both Anaheim and Santa Ana.

Karen Williams, 2-1-1 OC

- 2-1-1 has sent an email to the Executive Directors who currently operate a transitional housing program to request their attendance at a three hour workshop where transitioning from transitional housing to rapid rehousing will be discussed. Workshop will be held at the Village in Santa Ana in the CASA Training Room, Thursday August 21st from 9-11:00 am. Focus Strategies will also be reaching out to providers to schedule one-on-one meetings.
- Performance analysis results will be coming out soon.
- August 26th and 28th, will be holding large program-specific meetings to go over each individual service provider's performance analysis results.

Dayann Shepherd, 2-1-1 OC

- Presented on inspiring ideas from various Continuums of Care outside of Orange County. For more information regarding this presentation visit the appending PDF here:
http://www.ocpartnership.net/images/website/1064/files/inspiring_ideas_from_cocs_outside_oc_1280.pdf

Agency Spotlight

Julia Cross, Illumination Foundation Buena Park Community Clinic/The Recuperative Care and Recovery Center

- Presented on the medical component of the Illumination Foundation.
- Community Clinic is intended for the uninsured and the under insured.
- Walk-ins are accepted, however, calling ahead is encouraged to ensure an appointment.
- Mobile clinics are available monthly on the second Tuesday from 5-8:00 pm located at the First Southern Baptist Church in Buena Park. Additional sites are available. Visit the "contact us" page on the website at <http://www.ifhomeless.org/contact-us/> for more information.
- Recuperative Care and Recovery Center available for those who are released from a hospital. The referral must come from a hospital but client does not have to be admitted. For more information visit the website at <http://www.ifhomeless.org/about-us/recup/>

General Announcements

Boys Hope Girls Hope – Seeking a Program Director to be responsible for the management of the college preparatory boarding home program. For more information please visit website at www.boyshopegirlshope.org. Please submit resume along with a cover letter with salary history to trogers@bhgh.org.

Thomas House Shelter – Accepting referrals for rental assistance for families living in Garden Grove and Fountain Valley. Hotline number: 714-741-6516. Any questions please email Liz Herrera at liz.herrera@thomashouseshelter.org.

Collaboration to Assist Motel Families – August 23rd at West Anaheim Youth Center CAMF is hosting a Back to School Resource Fair for families living in motels. To table or volunteer at the event please contact Pamela Sepulveda at pamelasepulveda@casayouthshelter.org.

Presentation

Featured Topic: Forming Productive Collaborative Groups

Panelists:

- Brad Fieldhouse: City Net
- Christina Hall: OC Food Access Coalition
- David Gillanders: Financial Stability Alliance
- Erik Wadsworth: Orange County Re-Entry Partnership
- Maricela Rios-Faust: Health and Domestic Violence Task Force
- Rochelle Mills: OC Veterans and Military Families Collaborative
- Rory Luepton: Covered OC

Each panelist provided a brief presentation on their specific collaborative regarding the basics of where and when they meet, what their focuses are, recent accomplishments, and how to get involved, as well as provided insight into what they have experiences as far as best practices go to encourage successful and effective collaborations. For notes regarding each of the above presentations please reference appending PDF here:

http://www.ocpartnership.net/images/website/1064/files/hpf_august_power_point_1279.pdf

Q&A – Challenges and suggestions regarding an effective collaboration.

- Collective impact can be challenging when there is not an abundance of funds, thus it is necessary to collaborate as much as possible.
- Set specific goals, time frames, strategies, etc. in order to be most efficient in a set time frame.
- A frequent challenge that is faced by many collaborative is how to create a culture that does not tolerate the downplaying of other organizations. Key to have effective leadership open to collaboration when useful.
- Expect the challenges and allow space in the collaborative for mediation.
- With the challenge of no staff entity, often common of grass roots organizations is it crucial to make sure that someone is effectively distributing the responsibilities so that more than just one or two individuals or organizations are doing all of the work.
- Participants need to know that their participation is valued to keep up morale and effectiveness.
- Set realistic goals in addition to the big long term ones. Make sure to remember to celebrate the small accomplishments!

Next Continuum of Care Homeless Provider Forum is scheduled for

September 4, 2014 from 9:00 am – 11:00 am

Covenant Presbyterian Church, St. Andrew's Hall

1855 Orange Olive Road, Orange 92865

Topic: Point in Time Count & Western Best Practices Conference Review