

Implementation Group #4 Subcommittee  
 Coordinated Entry  
 Wednesday, January 27, 2016  
 1:30 p.m. to 3:00 p.m.  
 CASA Training Room at The Village  
 1505 E. 17th Street, Santa Ana, CA, 92705

## Agenda

- 1) Welcome & Introductions
- 2) CE Progress Report
  - a) Overall CE Numbers

<b>Coordinated Entry Statistics</b>			
<b>As of: 1/19/16</b>			
<b>Assessed</b>			<b>264</b>
<b>Score of 8 or higher</b>			<b>211</b>
<b>Linked To Housing</b>		<b>78</b>	
Moved in to Housing	38		
Matched to Housing*	33		
Housed Thru CE/Lost Housing and Returned to Prioritization List`	1		
Connected to S+C	2		
Housed Outside of CE	4		
<b>Document Ready - On List to be Housed</b>		<b>81</b>	
<b>Not Document Ready - On List to be Housed</b>		<b>51</b>	
<b>Deceased</b>		<b>1</b>	
<b>Score of 7 or lower</b>			<b>53</b>
Connected to S+C	1		
Remaining on List	52		
<b>TOTALS:</b>			<b>264</b>

\* While the large majority of these matches will continue through the process and move to the "housed in PSH" category, for various reasons, there will a small number who do not complete the housing provider intake process and are returned to the Prioritization list to receive an alternate match.

### 3) CE Module Update

#### a) Timeframe

Adsystem is working on developing a standard CE module for everyone to utilize. In December Adsystem scheduled a webinar to preview the concept of the developing CE module. We are still awaiting more details from Adsystem. At this time there is no established timeframe for the launch of the new CE module. Orange County will not be utilizing Los Angeles' CE module.

In the meantime Orange County will continue with the current manual process, as we will not be utilizing Los Angeles' current CE Module. To assist in the manual process, an additional question has

been added to Permanent Supportive Housing. The question reads along the lines of “was the client referred to your project through CE?” with the options to answer being “yes” or “no.” Moving forward we will be linking this to our current Prioritization List to assist us in keeping track of the clients and successes.

#### 4) Working Groups Report Outs

During the December IG #4 Subcommittee – CE meeting, the development of additional task-specific working groups that would support CE was proposed. The new working groups established Rapid Rehousing, Re-Entry, Healthcare & Housing Integration, and Best Practices. Three of the four were able to convene in January.

##### a) Housing Placement & Match

The Housing Placement & Match meetings are taking place weekly. These meetings are an opportunity for Street Outreach Workers and the Housing Providers to discuss and create the most appropriate client/housing matches. During these meetings there is discussion on special circumstances that come up, how to maximize available resources, etc.

##### b) Outreach

South County Outreach completed the required training to become a Coordinated Entry Street Outreach Team on Thursday, January 14. South County Outreach will be providing street outreach in the cities of Irvine, Laguna Woods, Lake Forest, and Laguna Hills. South County Outreach will also be doing in reach to clients that come into their agency for other services. South County Outreach will be working collaboratively with City Net and Deputy Chet Parker, Homeless Liaison Offer, Orange County Sheriff’s Department who also attended the training.

##### 1. Veterans

There are ongoing conversations with veteran serving agencies and street outreach teams on how to integrate the veteran housing options into CE, and how to refer veterans that enter CE through Street Outreach Teams to veteran specific supportive services. Volunteers of America Los Angeles (VOALA), Battle Buddies, 1736 Family Crisis Center, Mental Health Association, and CRRC have been at the table during these discussions.

All HUD-VASH vouchers are linked to veterans at this time. Veterans may get connected to HUD-VASH vouchers as attrition occurs, roughly 4 vouchers a month become available.

##### 2. Booster Training

The previously established Coordinated Entry Street Outreach Teams received a Booster Training to assist them in their efforts. The Booster Training included a veteran sensitivity component presented by Battle Buddies from VOALA. Although previously introduced, we delved deeper into the Final definition of Chronic Homeless, the record keeping requirements, and how that impacts our Continuum of Care. The Street Outreach Teams received updated and reformatted forms to utilize in documenting chronic homelessness. These forms allow for additional demographic and location information to be collected to assist in determining hot spots in our County for the next Point in Time Count.

##### c) RRH

Rapid Rehousing working group is meeting with Implementation Group #3 Subcommittee – Rapid Rehousing on odd months from 12:30pm to 1:30pm at The Village Board Room. Together they will be working to develop RRH and determine how to prioritize individuals and families. More to come in March.

##### d) Re-Entry

Re-entry working group has identified short term and long terms goals to accomplish. These include creating one page tools for Street Outreach Teams to help their clients reduce any felonies cover by Prop 47, address any active warrants, and understanding the distinction between probation and parole. They will also be working with the Orange County Re Entry Partnership (OCREP) to leverage resourced for Coordinated Entry.

**e) Best Practices**

Best Practices working group has yet to meet. Currently working on setting a meeting date in February.

**f) Integration – Healthcare & Housing**

Healthcare & Housing Integration working group sat down to discuss the different opportunities there are for Orange County to leverage resources. This working group will also speak to some of the concepts and questions put forth in the 2015 NOFA in regards to collaboration with other agencies, and increasing main stream benefit enrollment and utilization. CalOptima submitted an LOI for Health Homes, which would provide funding for case management for health related needs. There was discussion on how to combine this type of support with a housing choice vouchers, to create a permanent supportive housing model. There was also discussion on the 1115 Waiver and the Assisted Living Waiver Voucher that covers room and board but is currently underutilized. The Healthcare & Housing Integration working group meets on the 3<sup>rd</sup> Tuesday of the month from 2:00pm to 3:30pm at The Village Training Room.

**5) Announcements**

Going forward the Implementation Group # 4 Subcommittee – Coordinated Entry will be meeting bi-monthly on the odd months from 1:30pm to 3:00pm at the CASA Training Room at The Village.

Dana Fagen from VOALA last day is February 12<sup>th</sup>.

If you come across a veteran, please contact VOALA to add the veteran to the Take Down List.

**Next Meeting:**

Wednesday, March 23, 2016

1:30 p.m. to 3:00 p.m.

CASA Training Room at The Village on 17th Street

1505 E. 17th Street, Santa Ana, CA 92705