

# WELCOME TO MEDI-CAL

In Orange County, most Medi-Cal services are provided by CalOptima, a managed care system created by the County. In most cases, CalOptima coverage begins the month following the month of approval (date noted on the Notice of Action). If you are approved for Medi-Cal late in the month, CalOptima coverage will begin the 2<sup>nd</sup> month after the approval date. CalOptima will send you a Welcome Packet within 10-days of becoming a CalOptima member. For more information, please refer to the “*CalOptima Manages Your Medi-Cal Benefits in Orange County*” flyer found in the Medi-Cal information packet.

If you need medical services before you are covered by CalOptima, you can receive services under the Medi-Cal Fee-for-Service system. If you are currently being treated by a medical provider, ask if he/she is a Medi-Cal provider. You may be able to continue to see the same medical provider. Present your Benefits Identification Card (BIC) to pay for the medical services you received. The card is activated when it is sent to you and eligibility can be electronically verified by the provider.

If you already paid for medical services before you received your BIC, present your BIC and ask the provider to bill Medi-Cal and give you back the money you paid.

Below are some answers to common questions about how to get services before you are covered by CalOptima:

## **1. What is fee-for-service?**

Fee-for-service Medi-Cal requires providers to send payment claims to the State for services provided.



## **2. What do I do if I need to see a doctor?**

You can contact any doctor you want and ask if they accept Fee-for-Service Medi-Cal. On the back of this flyer is a list of community clinics that accept fee-for-service Medi-Cal. Whenever possible, call to schedule an appointment.

## **3. How do I get my prescription filled?**

You may take the prescription to any pharmacy that accepts Medi-Cal. Most major pharmacies accept Medi-Cal. Always call first, to make sure that your Medi-Cal coverage will be accepted.

## **4. What if I have an emergency, can I go to the nearest emergency room or call an ambulance?**

Medi-Cal coverage includes emergency services. In the event you have an emergency call 911 or go to the nearest hospital.

# ORANGE COUNTY COMMUNITY CLINICS

CLINIC	CITY	PHONE	CLINIC	CITY	PHONE	CLINIC	CITY	PHONE
Altamed - Anaheim Lincoln - Dental	Anaheim	(714) 399-0487	Clinica CHOC Para Ninos (Children Only)	Santa Ana	(714) 289-4800	SOS-EL SOL Wellness Center	Santa Ana	(949) 270-2160
Altamed - Anaheim Lincoln (Adults Only)	Anaheim	(888) 499-9303	Friends of Family Health Center Adults	La Habra	(562) 690-4002	St. Jude Children's Dental Clinic	Buena Park	(714) 552-8723
Altamed - Anaheim Lincoln West (Children Only)	Anaheim	(888) 499-9303	Friends of Family Health Center Pediatrics	La Habra	(562) 690-0400	St. Jude Neighborhood Health Center (Adults & Children)	Fullerton	(714) 446-5100
Altamed - Garden Grove Harbor (Adults & Children)	Garden Grove	(888) 499-9303	Healthy Smiles for Kids of OC - Smile Clinic at CHOC	Orange	(714) 638-5990	The Gary Center	La Habra	(562) 691-3263, Ext 101
Altamed - Huntington Beach Community Clinic (Medical & Dental)	Huntington Beach	(888) 499-9303	Healthy Smiles for Kids of Orange County	Garden Grove	(714) 638-5990	The Gary Center - Dental Clinic	La Habra	(562) 691-3263, Ext 126
Altamed - Santa Ana Broadway (Children Only)	Santa Ana	(714) 919-0280	Hope Clinic (Children Only)	Costa Mesa	(949) 515-6725	UCI Family Health Center - Anaheim (Adults & Children)	Anaheim	(714) 456-7002
Altamed - Santa Ana Central (Adults & Children)	Santa Ana	(888) 499-9303	Hurt Family Health Clinic (Adults & Children)	Tustin	(714) 247-0300	UCI Family Health Center-Santa Ana (Adults & Children)	Santa Ana	(714) 480-2490
Altamed - Santa Ana Main (Adults & Children)	Santa Ana	(888) 499-9303	KCS Health Center (Adults Only)	Buena Park	(714) 605-6550 (Appointments)	VNCOC Southland Health Center (Adults & Children)	Garden Grove	(714) 418-2040
Altamed Dental Group Community Care Dental Center (Children Only)	Huntington Beach	(888) 499-9303	La Amistad Family Health Center (Adults Only)	Orange	(714) 771-8006 - Medical			
Altamed Orange Chaparran (Children Only)	Orange	(714) 500-0400	Laguna Beach Community Clinic (Adults & Children)	Laguna Beach	(949) 494-0761, x100	<b>MOBILE UNITS:</b>		
Birth Choice Health Clinics - Mission Viejo (Adults Only)	Mission Viejo	(888) 499-9303	Lestonac Free Clinic - Los Alamitos (Adults Only)	Los Alamitos	(562) 493-4466	Birth Choice - Mobile Unit	Santa Ana, Fullerton, Costa Mesa, Anaheim	(714) 267-2111
Birth Choice Health Clinics - Santa Ana (Adults Only)	Santa Ana	(714) 571-0588	Lestonac Free Clinic - Stanton	Stanton	(714) 248-9500	Buena Park Community Clinic (Mobile Unit)	Buena Park	(714) 503-0772
Birth Choice Health Clinics- Orange (Adults Only)	Orange	(714) 516-9045	Lestonac Free Clinic - Tustin (Children)	Tustin	(714) 368-1521	Carnimo Diabetic Mobile Medical Unit	Exact location varies	(949) 240-2272
Birth Choice Health Clinics- Placentia (Adults Only)	Placentia	(714) 524-5545	Lestonac Free Clinic (Adults & Children)	Orange	(714) 633-4600	Carnimo Health Center - Mobile Medical Unit	Exact location varies	(949) 240-2272
Carnimo Health Center (Adults & Children)	San Juan Capistrano	(949) 240-2272	Livingstone Free Clinic (Adults & Children)	Stanton	(714) 248-9500	CHOC Breathmobile	Locations vary	(714) 532-7571
Center for Inherited Blood Disorders (CIBD) (Adults & Children)	Orange	(714) 200-1203 (Admin)	Nhan Hoa Comprehensive Health Center (Adults & Children)	Garden Grove	(714) 898-8888	Healthy Smiles - (Smile Mobile)	Huntington Beach	(714) 638-5990
Central City Community Health Center (Adults & Children)	Anaheim		North OC County Regional Health Foundation (Adults & Children)	Fullerton	(714) 441-0411	HURTT Family Mobile Clinic	Exact location and time vary	(714) 240-2066
Central City Community Health Center (Adults & Children)	Stanton	(714) 490-2750	Serve The People Community Health Center (Adults & Children)	Santa Ana	(714) 352-2911	Puente a la Salud Mobile Clinics	Exact location and time vary	(714) 744-8801
CHOC at the Boys and Girls Club of Santa Ana (Children Only)	Santa Ana	(714) 898-2222	Sierra Health Center (Adults Only)	Fullerton	(714) 870-0717	St. Jude Mobile Family Health Clinics (2)	Exact location varies	(714) 446-5100
CHOC Clinic at Costa Mesa (Children Only)	Costa Mesa	(714) 289-4840	Sierra Health Center for Children	Fullerton	(714) 870-0550	St. Jude Mobile Family Health Clinics (1)	Brea	(714) 446-5100
CHOC Clinic at Orange (Children Only)	Orange	(714) 289-4870	SOS & Peace Center Health Clinic	Lake Forest	(949) 609-8199	UCI Family Health Center Mobile Van	Exact location varies	(714) 456-7002
CHOC Clinic Garden Grove (Children Only)	Garden Grove	(714) 289-4851	SOS Community Health Center (Adults Only)	Costa Mesa	(949) 270-2100			