

System Performance Measures Report



Adsystemtech, Inc.

Leader in Adaptable Enterprise Solutions

6/22/2016 2:27 PM

Amber Killinger

Report Date Range: 10/1/2014 - 9/30/2015

Agency: All

COC Code: CA-602

Region: Orange County

Report Description

Measure 1: Length of Time Persons Remain Homeless

The measures are the number of clients active in the report date range along with their average and median length of time homeless across ES, SH and then ES, SH and TH. This includes time homeless **during** the report date range as well as **prior** to the report start date, going back no further than October, 1, 2012.

Metric1a: This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

For Metric1a, Count clients who are active in report date range in ES and SH and The Length the client stay in programs.

For entry-exit projects, "bed night" means every separate date between the [project entry date] up to and including the lesser of the ([project exit date] - 1) or [report end date].
For night-by-night shelters, this means the separate bed night records dated between the client's [project entry date] and the lesser of the ([project exit date] - 1) or [report end date].

The time spent by clients in TH or permanent housing ("PH") projects negates overlapping time spent in ES and SH projects.

When count the length in the projects, each date for a client only count once even if the client was present in multiple projects on that date.

	Previous FY Universe	Current FY Universe	Previous FY Average LOT Homeless	Current FY Average LOT Homeless	Difference	Previous FY Median LOT Homeless	Current FY Median LOT Homeless	Difference
Persons in ES and SH	3097	3482	33.43	37.13	3.7	12	13	1
Persons in ES, SH, and TH	5211	5632	101.65	110.29	8.64	43	43	0

Metric1b: This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's *actual* entry date.

For Metric1b, Count clients who are active in report date range in ES, SH, and TH, and The Length the client stay in projects.

Metric1b has same logic as Metric1a, Except the begin date of the length the client stays in projects.

For entry-exit based project stays, if the [project entry date] is >= [Lookback Stop Date], then every night from [3.17.1.A] up to and including [project entry date] should also be considered nights spent homeless

For night-by-night based shelter stays, determine the client's [earliest bed night] dated >= [project entry date] and <= [project exit date]. If [earliest bed night] >= [Lookback Stop Date], then every night from [3.17.1.A] up to and including [earliest bed night] should also be considered nights spent homeless.

	Previous FY Universe	Current FY Universe	Previous FY Average LOT Homeless	Current FY Average LOT Homeless	Difference	Previous FY Median LOT Homeless	Current FY Median LOT Homeless	Difference
Persons in ES and SH	3096	3480	33.44	39.39	5.95	12	14	2
Persons in ES, SH, and TH	5211	5631	102.07	114.24	12.17	43	44	1

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

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This measure reports on clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS system for up to two years after their initial exit.

This measure begins with clients who must exit to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS system for up to two years after their initial exit. The client's reappearance in a transitional housing project or a permanent housing project, the [project entry date] must be more than 14 days after the client's original [project exit date] from step 2 to be considered a return to homelessness.

A	B	C	D	E	F	G	H	I	J
	Total Number of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Number Returning to Homelessness in Less than 6 Months (0 - 180 days)	Percentage of Returns in Less than 6 Months (0 - 180 days)	Number Returning to Homelessness from 6 to 12 Months (181 - 365 days)	Percentage of Returns from 6 to 12 Months (181 - 365 days)	Number Returning to Homelessness from 13 to 24 Months (366 - 730 days)	Percentage of Returns from 13 to 24 Months (366 - 730 days)	Number of Returns in 2 Years	Percentage of Returns in 2 Years
Exit was from SO	36	1	2.78%	4	11.11%	8	22.22%	13	36.11%
Exit was from ES	184	9	4.89%	4	2.17%	15	8.15%	28	15.22%
Exit was from TH	701	16	2.28%	14	2%	24	3.42%	45	6.42%
Exit was from SH	0	0	0%	0	0%	0	0%	0	0%
Exit was from PH	104	1	0.96%	1	0.96%	7	6.73%	9	8.65%
TOTAL Returns to Homelessness	1025	27	2.63%	23	2.24%	54	5.27%	104	10.15%

Measure 3: Number of Homeless Persons

Metric3.2 Count unduplicated clients who are active in each of the project types .Project type=1,8,2

Metric3.1: This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	Previous FY PIT Count (2013)	Current FY PIT Count (2015)	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	4251	4452	201
Emergency Shelter Total	1145	925	-220
Safe Haven Total	0	0	0
Transitional Housing Total	1428	1326	-102

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Total Sheltered Count	2573	2251	-322
Unsheltered Count	1678	2201	523

Measure 3.2: This measures the change in annual counts of sheltered homeless persons in HMIS.

	Previous FY	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons	5440	5684	244
Emergency Shelter Total	3346	3571	225
Safe Haven Total	0	0	0
Transitional Housing Total	2360	2435	75

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables as shown above. The project types reported in these metrics are the same for all metrics, but the type of income and universe of clients differs. Equally important, the projects reported on are limited to CoC-funded projects.

For metrics 4.1, 4.2 and 4.3 (adult system stayers), Project type=2, 3, 8, 9, 10, or 13, Clients must be adult and stay at least 365 days, use the last application to get the assessment snapshot to get the income source, if more than one snapshot, use the latest assessment income and the one before the latest one to compare the income, if no more than one, use the latest assessment and program entry income to compare.

For metrics 4.4, 4.5 and 4.6 (adult system leavers), Project type=2, 3, 8, 9, 10, or 13, Client must be adult and exit during the report period, use the last exit application to get the information, use the program entry snapshot and program exit snapshot to compare the income.

Metric 4.1: This measures the change in earned income for adult system stayers during the reporting period.

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)	887	779	-108
Number of adults with increased earned income	96	88	-8
Percentage of adults who increased earned income	10.82	11.3	0.48

Metric 4.2: This measures the change in non-employment cash income for adult system stayers during the reporting period.

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)	887	779	-108
Number of adults with increased non-employment cash income	230	201	-29
Percentage of adults who increased non-employment cash income	25.93	25.8	-0.13

Metric 4.3: This measures the change in total income for adult system stayers during the reporting period.

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)	887	779	-108
Number of adults with increased total income	269	238	-31
Percentage of adults who increased total income	30.33	30.55	0.22

Metric 4.4: This measures the change in earned income for adult system leavers.

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	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)	565	625	60
Number of adults who exited with increased earned income	128	144	16
Percentage of adults who increased earned income	22.65	23.04	0.39

Metric 4.5: This measures the change in non-employment cash income for adult system leavers.

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)	565	625	60
Number of adults who exited with increased non-employment cash income	127	164	37
Percentage of adults who increased non-employment cash income	22.48	26.24	3.76

Metric 4.6: This measures the change in total income for adult system leavers during the reporting period.

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)	565	625	60
Number of adults who exited with increased total income	222	271	49
Percentage of adults who increased total income	39.29	43.36	4.07

Measure 5: Number of Persons who Become Homeless for the First Time

Metric 5.1 – Clients entering in program (ProjectType=1, 8,2) during report period.

Metric 5.2 – Clients entering in program (ProjectType=1,8,2,3,9,10,13) during report period.

For both measures, start with the client's earliest entry date determine if the client was active in any shelter or housing project within 24 months prior to their earliest entry date

Metric 5.1: This measures the change in active persons in ES, SH, and TH projects with no prior enrollments in HMIS.

	Previous FY	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period	4627	4760	133
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year	855	1105	250
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e., number of persons experiencing homelessness for the first time)	3772	3655	-117

Metric 5.2: This measures the change in the number of persons entering ES, SH, TH, and PH projects with nor prior enrollment in HMIS.

	Previous FY	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period	5864	6610	746
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year	1056	1470	414

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Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e., number of persons experiencing homelessness for the first time)	4808	5140	332
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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Metrics 6a.1 and 6b.1 mirror Measure 2 but with a universe of [housing status] = 5 persons.

Metric 6c.1 mirrors Measure 7b.1 but with a universe of [housing status] = 5 in Safe Haven, Transitional Housing, and Permanent Housing – Rapid Rehousing system leavers in the current reporting year.

Metric 6c.2 mirrors Measure 7b.2 but with a universe of [housing status] = 5 in Permanent Housing – Permanent Supportive Housing system stayers and leavers in the current reporting year.

Metrics 6a.1 and 6b.1: This metric has been combined into one table to measure the returns to ES, SH, TH, and PH projects after exits to permanent housing destinations within 6 and 12 months (and 24 months in a separate calculation).

	Total Number of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Number Returning to Homelessness in Less than 6 Months (0 - 180 days)	Percentage of Returns in Less than 6 Months (0 - 180 days)	Number Returning to Homelessness from 6 to 12 Months (181 - 365 days)	Percentage of Returns from 6 to 12 Months (181 - 365 days)	Number Returning to Homelessness from 13 to 24 Months (366 - 730 days)	Percentage of Returns from 13 to 24 Months (366 - 730 days)	Number of Returns in 2 Years	Percentage of Returns in 2 Years
Exit was from SO									
Exit was from ES									
Exit was from TH	0	0	0	0	0	0	0	0	0
Exit was from SH	0	0	0	0	0	0	0	0	0
Exit was from PH	0	0	0	0	0	0	0	0	0
TOTAL Returns to Homelessness	0	0	0	0	0	0	0	0	0

Metrics 6c.1: This measures the change in exits to permanent housing destinations.

	Previous FY	Current FY	Difference
Universe: Cat. 3 SH, TH, and PH-RRH system leavers		33	
Of the persons above, those who exited to permanent destinations		17	
% Successful exits		51.52	

Measure 6c.2: This measures the change in exit to or retention of permanent housing.

	Previous FY	Current FY	Difference

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Universe: Cat. 3 PH-PSH system stayers and leavers		0	
Of persons above, count those who remained in PH-PSH projects and those who exited to permanent housing destinations		0	
% Successful exits/retention		0	

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Counts leavers (ProgramType=4) who exited SO during the report date range and how many of those exited to an acceptable destination.

Metric 7b.1 – Counts leavers (ProgramType=1,8,2,13) who exited ES, SH, TH, and PH - RRH during the report range and how many of those exited to permanent housing destinations.

Metric 7b.2 – Counts stayers and leavers (ProgramType=3,9,10) in all PH projects except PH-RRH and how many of those were stayers or leavers who exited to permanent housing destinations.

Metric 7a.1 : This measures the change in exits from street outreach to acceptable destinations.

	Previous FY	Current FY	Difference
Universe: Persons who exit Street Outreach	1797	1937	140
Of persons above, those who exited to temporary & some institutional destinations	1712	1867	155
Of the persons above, those who exited to permanent housing destinations	85	70	-15
% Successful exits	100	100	0

Metric 7b.1 : This measures the change in exits to permanent housing destinations.

	Previous FY	Current FY	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited	4815	5643	828
Of the persons above, those who exited to permanent housing destinations	1521	2074	553
% Successful exits	31.59	36.75	5.16

Metric 7b.2 : This measures the change in exit to or retention of permanent housing.

	Previous FY	Current FY	Difference
Universe: Persons in all PH projects except PH-RRH	2159	2513	354
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	2038	2407	369
% Successful exits/retention	94.4	95.78	1.38

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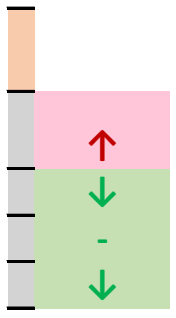
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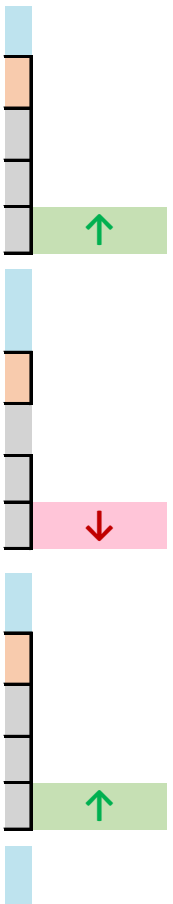
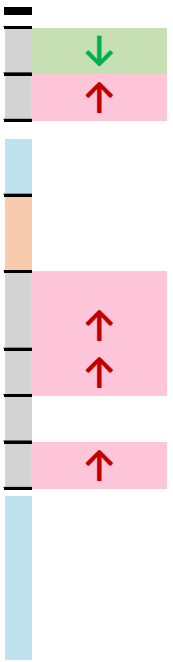
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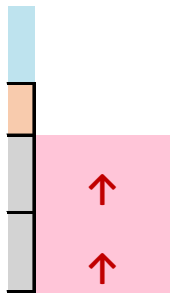
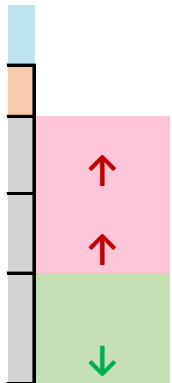
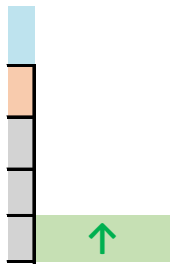
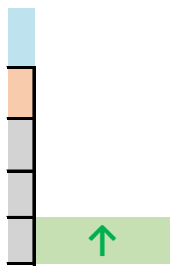
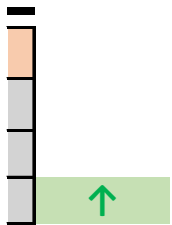
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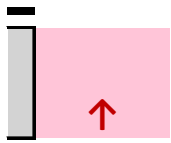
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