

## RRH Task Force Minutes

September 19, 2013

Meeting held at Family Assistance Ministries (FAM)

In Attendance: Mary Perdue (FAM), Susan DeGennaro (FAM), Elizabeth (Families Forward ); Gigi (211), Olivia (South County Outreach), Angela (South County Outreach), Gislea (South County Outreach), Yvette (Illumination Foundation), Tessa (FT), Betty (Colettes's Children's Home), Tracy (Mercy House), Marsha (Families Forward), Madelyn (Families Forward), Rosalyn (), Natalie (OC Partnership), Kim (Eli House), Amy (Laura's House), Stacy (Human Options),

Minutes from May 16, 2013 Meeting

Motion to approve: Marsha

Motion seconded: by ?

Action/Discussion Items

1. Question- Intake when will it roll out? 211 will be onsite at Family Resource Centers and FAM to provide in-person intake for cases require that depth of assistance.
  - a. Audrey- 211- case management diverts clients to this case manager- CM will go to FRC. Moving forward-learning- continue doing referrals. Meeting with families with transitional housing referrals.
2. Coordinated assessment meeting Wednesday at United Way 9/25/13. See OC Partnership calendar.
3. Irvine Co. Application waiting- Lottery system/waitlist. Last day is today, 9/19/13
4. Orchard Park Apartments- 5 communities, low income housing. 10/15/13 Workshop at Families forward ( last workshop was good)
5. Home purchasing opportunity for people with small families- very low income. Family of 3 \$38-40,000/year (these are hard to find)- in Mission Viejo, near the new Target. Have assistance getting into this.
6. Updates- RRH working off a waiting list
7. Olive – Openings is in programs. Families with children (minors) has openings
8. Yvette, Illumination Foundation- Trying to help people w/all services. Will help with anything they can- emergency house-interim housing into permanent housing- lfs or their own plus other funding. In a perfect world would use all levels of supportive services in motels- 6months. If go beyond they don't see much growth- need to reevaluate in 3mo, 6mo- no cookie cutter molds- not an ideal model fits everyone. Motels- large family was able to get 7 into room. Usually max 4 or 5. If short time can beg- 7 people. Family of 12 came in- had a hard time finding a place
9. 16 units, 350 bed and 2 bed \$500. Need to do credit repair. Must save 25% income for deposit

10. Angela, So County Outreach- changing programs to shorten stay. Had \$ for 1<sup>st</sup> and last month's rent is hard to get them to the point to use this money. In the process of working with HUD. Subsidize a few months w/people that can get on feet.
11. RRH- Pathways of Hope- 3 month transitional stay- shortened stay from 6 months to 4 months 2 years ago. Last year shortened this to 3 months.
12. Kelly- commission Homeless meeting next month- OCP website @ Village of Hope 9/27 9-12pm Joe Colletti will talk about policy level for next year, if applying you should go.. Change in agreement with OCP and HUD reps. Lots of layers in the agreements. Can get together for a meeting to work on this. Federal policy- need to work but don't have all they need.
13. Marsha, FF - own 26 units. Don't always get response to calls. May not have the answers. Homes are condominiums in community to move people every 3 months impacts neighborhoods. Looking how might make better use of assets. Strategic planning meeting (Board) strong attachment of board to transitional model. Skeptical about not providing intensive service. Conflict- push and pull. Need to bring board along because will be changing program. Men like buildings and are not comfortable selling.
14. Mary- had 2 people come in to educate our Board- experienced a lot of change.
15. RRH money is out there- can we partner to get money to help? We have money for first and last but need more for families who are working.
16. Yvette- family has to be determined homeless. Portion of rent paid by the organization- then homeless. If paying for entire motel stay for themselves then they are not homeless.
17. Rule of Thumb- RRH \$'s- HUD flexible to use funds, if 60% used for leasing then can use 40% for case management ie 100K grant the greater percentage for direct leasing assistance, the higher score you can get.
18. Kelly need a RRH definition- work on next time
19. Question- could RRH \$ - does client need to be employed? Not necessarily??? ie person in Kansas city. Need to make minimally \$2500/month. Source of income/SSI employment
20. Fullerton City Lights SRO units \$595 goes up depending income
21. Trina, Mercy House- new program, SJP 16 units – 8 1 bed, 8 2 bed. Have for a year, income less than \$30K. Westminster & Fullerton 714-836-7188 x 129 Front Door. Will do an assessment. Also have properties for HIV and single mothers, and single employable men. Also have another property in Orange. MH does RRH and SHP
22. Kelly- County, LOI analysis, conference call, carve out money for RRH. No minimum or maximum, # applications, max grant \$168K. Releasing October- know in January/May, link in COC
23. Tricia-Pathways, how much spend average per family- \$4000 but want to cut to \$2K. Some have \$4K per family avg \$4200. Michael -2 months pay for rent and look for help with other funding.
24. Mary asked- Challenges and success working with Landlords? One attendee asks landlord what they want- do they want long term, less turnover, or do they want rooms full. Treat landlord like a client- see their needs.
25. Mary currently working with landlords. Relationships important especially with third party checks. Hard sometimes to get them to take clients.

26. Michael- landlord relationships workshop- 4<sup>th</sup> Tuesdays, 3pm phone call. Will send the phone number for the minutes

Next meeting- future topics

1. Definition of RRH. Bring back some ideas. Kelly HUD's definition-more funding sources.
2. Michael- look ahead at calendar, definition will allow to set tasks for the coming year
3. Eligibility

Next month 11/21/13 Friendship Shelter