

Commission to End Homelessness Implementation Group #1 (Outreach)

Thursday, September 11, 2014
10:30 a.m. to 11:30 a.m.

**The Village @ 17th Street
1505 E. 17th St., Ste. 100
Santa Ana, CA 92705**

Minutes

Larry Haynes, Implementation Group #1 Chairperson

WELCOME AND INTRODUCTIONS

Called to order at 10:37 a.m. by Larry Haynes.

CONSENT CALENDAR

1. Approve August 2014 Implementation Group #1 (Outreach) Minutes- Minutes approved.

DISCUSSION CALENDAR

1. Review and Update on Activity to Date – Agency Reports
 - a. Costa Mesa – Larry Haynes
 - i. No updates
 - b. Fullerton
 - i. Pathways of Hope- No updates
 - ii. Fullerton ACT- Working on a non-profit collaboration for Fullerton outreach. Developed the Whatever It Takes Fund to get individuals without housing various types of assistance. Upcoming Homelessness 101 event on September 20th, 2014.
 - iii. Illumination Foundation- Small grant for Fullerton. Assisted one family with Pathways of Hope and working with the Fullerton Police Department to assist another family.
 - c. Anaheim – Austin Drissen
 - i. First Homeless Court at the First Christian Church (520 West South Street, Anaheim). Held every other first Wednesday of the month with the next session in November.
 - d. Civic Center
 - i. Jeffery Hernandez- Positive client feedback. Helpful police encounters.
 - ii. Massimo Marini- Few returnees due to loss of housing and eviction, however still have funds and could be placed somewhere else (Illumination Foundation reported they still have Santa Ana funds and offered assistance). Numbers high for the beginning of the month. Another death reported onsite.
 - iii. Healthcare agency dedicated one outreach worker full time to the Civic Center. Call triage line (800-364-2221) and ask for Tammy.
 - e. Veteran Outreach Orange County – Richard Sells
 - i. 42 face-to-face contacts with individuals identifying themselves as veterans from 8/12/14 to 9/9/14. Challenges include maintaining contact with individuals on the street for follow up after DD214 request has been submitted and veterans having legal statuses that limit their housing options. Successes include 3 veterans housed with HUD-VASH vouchers, 2 veterans received OC Housing Choice vouchers, 4 veterans received HUD-VASH vouchers and are looking for apartments, 9 veterans have been

referred to HUD-VASH program and are awaiting a voucher, 6 veterans now renting a room, 1 veteran was admitted into Permanent Supportive Housing, 8 veterans admitted into transitional housing, 11 veterans are receiving services or referred to Supportive Services for Veterans Families grantees, and 2 veterans are stably housed with family. Announcements include the Community Resource and Referral Center began seeing veterans onsite on 8/20/14 and the Orange County Stand Down will take place on September 26-28, 2014.

2. Discussion Topic

- a. Agency case leads provide status update on Civic Center individuals for targeted outreach and services. Larry Haynes appointed to Massimo Marini to oversee maintaining/changing any of the clients below.
 - i. Mercy House- Female client has an appointment with a Shelter Plus Care program.
 - ii. Mercy House- Male client has accommodations made in a Mercy House facility but did not meet his needs. Next steps include researching more options including looking for a room to rent.
 - iii. Pathways of Hope- Severely ill male client referred to a social worker and also Illumination Foundation. However, went back to hospital and now looking for supportive care. Working with female client to get into Bethany House, Pathways of Hope, or Wiselace for Women. Next steps include dropping off a bus pass so she can make it to housing interviews they arranged for her.
 - iv. 211OC- Female client referred to CHAT. CHAT provided 211OC a list of Assisted Living facilities are they are in the process of contacting them. Currently speaking with her health network to find any additional options. Also contacted an attorney to assist with SSDI appeal but client has been unable to charge her cell phone to the attorney has been unable to make contact. Next steps include scheduling a time to meet with the client.
 - v. Pathways of Hope- Working with ASF. Male and female now both in temporary housing for two months. Next steps include working with the female to find employment (potentially as a caretaker) and once successful, will enroll them a rapid rehousing program.
- b. Massimo Marini Update- "Obama Phones" now available for clients in a few different locations with an ID and proof financial status including a Medi-Cal or EBT card.

PRESENTATION

1. Point in Time Count Update (Kristin Jefferson, 2-1-1 Orange County)
 - a. Provided update on most recent developments of the Point in Time Count process. Count will be January 24th (Saturday), beginning at 5am. Will deploy 1,000-1,500 volunteers to pre-mapped areas to count where homeless are sleeping. Soft recruitment with 300 confirmed volunteers, 500 pending. 5 deployment centers, one in each district (FAM, The Village, and Collette's Children Home confirmed). Website now live at www.pointintimeoc.org. Still looking for individuals to volunteers as trainers and potential training sites. Look out for stakeholder mapping meeting coming in October. Please contact Kristin Jefferson at kjefferson@211oc.org for any additional information.

ACTION ITEMS/NEXT STEPS

1. Set Next Agenda
 - a. Discussion Topics- Status update on Civic Center individuals
 - b. Presentation Topics- Point in Time

PUBLIC COMMENTS

None

MEMBER COMMENTS

None

ADJOURNED

Next Meeting

Thursday, October 9, 2014

10:30 a.m. to 11:30 p.m.

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