

**Homeless Provider Forum
June 7, 2011
Meeting Minutes**

Lorraine Krisak, OC Partnership

Our first publication of 'Data Matters' a HMIS newsletter is now available. Data Matters will also be available on our website soon.

OC Partnership 2011 Agency Partner Spotlight OC Partnership offers an Agency Partner Spotlight opportunity on our website to organizations that serve homeless or at risk residents of Orange County. The intent is to publicize local service providers and other stakeholder organizations to help them communicate their programs. Our website gets about 6,000 hits a month and exists as an informational resource. We are in the process of selecting agencies to be profiled for the remainder of 2011. We also maintain a listing of local agencies as an informational resource and if you'd like to include a link to your website please let us know. Please contact Sharon McKeag Ash at coordinator@ocpartnership.net or (714) 288-4007 ext. 1116 for further information.

OC Partnership moved to The Village on Friday 5/20! Please save Thursday, July 14, 2011 from 4-6pm for an open house. Invitations to follow soon.

If anyone is looking for non-profit office space, please direct prospective tenants to The Village – 714-361-1417 or info@ocsharedspaces.org.

OC Community Services would like to thank everyone for their assistance on the Ten Year Plan committees. They have submitted the HIC and PIT in HDX. Everyone should be signed up for OC Partnership's list serv as that is where a lot of the NOFA information will be coming from.

Dayann Shepherd, 2-1-1 Orange County

2-1-1 OC: Agency Information Verification Reminder

The effectiveness of our service depends in large part on the amount and the accuracy of information that we receive from the agencies listed in our Comprehensive Information and Referral System.

2-1-1 OC is committed to accurately representing the programs in our database and the services they offer. To help us ensure that those in need receive the most current, accurate and appropriate referrals, we request the following from the service providers listed in our database:

1) Contact the 2-1-1 Orange County Resource Department whenever there are changes in your Agency or Programs (including temporary changes, like Holiday office hours, temporary lack of funding or staff availability). You can contact us:

- On our website, completing an [Agency and/or Program Profile Form](#)
- By e-mail: resource@211oc.org
- By telephone: (949) 486-8519

2) Support 2-1-1 by telling your clients and community about this valuable resource. There are many ways to get the word out:

- Request 2-1-1 OC materials for distribution to clients, such as Pocket Cards, Fact Sheets, etc., by calling the Resource Department at (949) 486-8519.
- Include a quick referral to our service or a link to our website in your newsletters, websites, etc.
- Talk to your clients and community partners about 2-1-1 OC and the services we offer.

The Motel Family Project in Anaheim is looking for families living in motels that need one-time financial assistance of up to \$3,000 in order to move into permanent housing. Requirements:

- Client families must currently live in a motel in Anaheim or live in a motel elsewhere and work or attend school in Anaheim.
- Client families must be represented by case managers from Collaboration to Assist Motel Families partner agencies (that's you!) who are willing to follow the case pro bono for at least one year. (Case management consists of assisting the client family with application process and moving logistics, connecting once a month for 3 months following the move and then on a quarterly basis for a total of 12 months.)

The application forms must be completed by the client family with the case manager and then scanned and emailed to jenet@grandmashope.org and dshepherd@211oc.org for consideration. No initial phone calls, please, use email only. Application materials are available to CAMF members via BigTent.

Case managers may also bring completed applications to the monthly Motel Families Project Administration Committee Meeting and answer MFP Admin Committee members' questions on behalf of applicants at that time (8:30-9:30 am, 1st Tuesday of each month at the same location as the monthly CAMF meeting that starts at 9:30am).

Shelter Information & Openings

REACH is now offering the Seeking Safety Intervention at 1725 W. 17th Street, Suite 149B, Santa Ana every Monday at 2pm & Wednesdays at 10am. Groups are 1 hour in length, open to any adult (18 or above) OC resident who has experienced trauma and/or substance mis-use and is homeless or at risk of homelessness. This intervention focuses on safe coping skills.

Serving People in Need (SPIN) - GAPP Housing program is a 12 month case management program for homeless families that are in need of permanent housing. They have immediate openings for the month of June. Clients must be employed, and have children under the age of 18. If you have any questions, you can contact Serving People in Need (SPIN) directly at 714-751-1101 and speak with a case manager, Michelle Delacio ext. 20, Shannon Lamb at ext.15 or assistant to the case managers, Annette Duncan ext 16.

Permanent One-bedroom Apartments with Section 8 for Homeless Senior Citizens – Tyrol Plaza Senior Apartments at 891 S State College Blvd in Anaheim has three upcoming vacancies for Homeless persons. Requirements include: age 62+, income less than \$19,550, a current or historical connection to Anaheim (call for details), and a case manager's certification of Homelessness. One unit also requires a physician's certification of disability. The one Homeless/Disabled unit includes ongoing case management and some in-home services. Contact Lorena at 714-778-5375.

VETERANS FIRST is seeking 2 Live-in House Managers for their men's transitional housing programs. The House Manager maintains order and adherence to house and program rules. Principal responsibilities include cooking, overseeing and coordinating the activities of people with the objectives of seeing that the program and house rules are followed. The House Manager is responsible for maintaining order and a high level of cleanliness in a well run home. House Manager assures attendance of residents at all in-home program meetings including Drug and Alcohol group counseling sessions, and weekly house meetings, etc. Responsibilities also include daily Write-Up Reports, Incident / Exit reports, completion of Drug and Alcohol Test Result forms if necessary. Five (5) days a week, \$250 a week plus room & board. Please send resume or email to Linda at linda@veteransfirstoc.org. Veterans preferred.

Dawn Price at Friendship Shelter shared that she has a volunteer who works with an animal rescue group and who is willing to work with homeless providers to arrange for pet fostering while clients are in shelters or transitional housing. The capacity is limited so she would like requests to go through Friendship Shelter. Call Dawn at Friendship Shelter for information – 949-494-6928.

The Nana's Kidz Program at Grandma's House of Hope is a program that identifies and feeds hungry children in Orange County living in motel and multi-family situations. We need someone to deliver bags of food to sites that in turn distribute the bags to hungry children in their area. You will start from St. Anselm's Church in Garden Grove and deliver to one of 4 locations. The first location is in Orange and

expects delivery once a month. The next 4 locations are in Tustin, Anaheim and Garden Grove and expect delivery twice a month. These deliveries will double in the summer months. You may sign up for one or multiple deliveries. You will need reliable transportation, a valid California driver's license and insurance, larger vehicle and the ability to lift 30lbs. Dress code is casual, comfortable shoes are recommended. For more information, please contact Evangeline Jans at 714-558-8600.

Families Forward now has five openings in their Rapid Re-housing Program – This program partners apartment communities in various cities in Southern Orange County with families that are literally homeless, imminently at risk of losing their housing (facing eviction) or exiting shelters/transitional homes. Client signs their own lease, and rent is partially subsidized and the client's portion scales over a 12 month period. Upon successful completion of the program family may be offered opportunity to re-sign 12 month lease at the current market rate. Applicants must have income and last permanent address can be anywhere in Orange County. Please call the main phone number 949-552-2727 and fill out an application with a volunteer.

Orange Coast Interfaith Shelter has five openings in their Costa Mesa, Transitional 1 shared living program, and 3 openings in our Santa Ana/Garden Grove Transitional 2 two-bedroom apartments – Orange Coast Interfaith Shelter is a two-step transitional living program for single or two parent homeless families with children under the age of 18. Please call 949-631-7213 between 9 a.m. - 1 p.m., Monday through Friday, to inquire and possibly be scheduled for an orientation.

**Featured Topic: Paradigm Shift: Changing the Way We Serve Clients in Orange County/
Utilizing National Best Practices**

Larry Haynes, Mercy House

Larry spoke on the Common Ground concept that seeks to identify the most vulnerable chronically homeless and then house them, using a combination of public and private dollars to do so.

Paul Leon, Illumination Foundation

Paul discussed the Best Practices with Homeless Respite Clients.

Jeremy Sidell, PATH Mall

Jeremy discussed his involvement with PATH (People Assisting the Homeless).

Dayann Shepherd, 2-1-1 Orange County

Dayann shared information on utilizing national best practices for information and referral as well as data collection.

Maya Dunne, Dunne & Associates

Consultant Maya Dunne moderated the panel.

**Next Homeless Provider Forum is scheduled for July 7, 2011 from 9:00 am – 11:30 am
Sisters of Saint Joseph Campus Auditorium * 480 S. Batavia * Orange, CA 92868
Topic: Mental Health: Accessing Services for the Homeless and At-Risk
Refreshments: Colette's Children's Home and Women's Transitional Living Center
E-mail Announcements by noon on Wednesday, July 6, 2011
to Sharon McKeag Ash at coordinator@ocpartnership.net**