

**Homeless Provider Forum
February 3, 2011
Meeting Minutes**

Kelly Lupro, OC Community Services

ART EXHIBIT OC Community Services is collaborating with the Orange County Historical Commission on an art exhibit entitled, "Hobos to Street People: Artists' Response to Homelessness from the New Deal to the Present" looks at the state of homelessness through the artists eye. The exhibit art will be the Old Orange County Courthouse in Santa Ana. The exhibit opens on March 21, 2011 and will be on view through April 22, 2011. The April 7th Homeless Provider Forum will be hosted at this location to give partner agencies an opportunity to tour the exhibit. If you or your agency have a volunteer opportunity you would like to promote, Homeless Prevention staff will be compiling a list that will be made available to visitors to the exhibit. Validation for parking will be available.

ENDING HOMELESSNESS 2020 BOARD The 2020 Board meetings are open to the public. For meeting dates and information, please visit the Homeless Prevention website at www.occservices.org click on Homeless Prevention. Then click on Ending Homelessness 2020 Board.

The next Quarterly Continuum of Care Community Forum is scheduled for 1-4pm on Wednesday, March 30, 2011 with Social Security and HUD representatives. The purpose of the meeting is to plan future meetings, trainings, and actions for homeless housing and services providers to increase their clients' access to Supplemental Security Income (SSI) and Social Security benefits and to discuss ways to maintain accountability for homeless housing providers to assist their clients on these efforts. As you know, SSI and Social Security benefits are an important resource for people who are experiencing homelessness. We would like you to contribute your experience and knowledge to the creation of a better system for helping people to apply for SSI and Social Security benefits. During the meeting, we will hear about a successful project that connects people who are homeless to SSI and Social Security benefits. In addition, SSA representatives and homeless housing and services providers will discuss what efforts and trainings need to occur in their areas. Please note this meeting will be taking place at 1300 S. Grand Avenue, Conference Room A/B, Santa Ana 92705.

HEARTH ACT Updates The HEARTH Act was enacted on May 20, 2009. The legislation sets ambitious goals for reducing the length of time people are homeless, significantly increases resources for prevention and rapid re-housing, and continues to provide incentives for developing permanent supportive housing. Beginning March 2011 – NAEH will begin offering Implementation Webinars. The Alliance will host several webinars on HEARTH implementation, focused on adopting best practices regarding performance improvement, shifting transitional housing, expanding rapid re-housing, diversion, prevention, oversight, and other topics. These webinars will be available free of charge. The changes made by the HEARTH Act will begin to take effect with the programs that are funded by the FY 2011 round of Emergency Solutions Grants (ESG, formerly the Emergency Shelter Grants) and the FY 2011 NOFA. A group of providers in the community are discussing the opportunity to have a local 1 and ½ day training on HEARTH Act Implementation. We are also in discussion with HUD to ensure the OC CoC is on track to comply with the HEARTH Act requirements.

Lorraine Krisak, OC Partnership

Please join me in welcoming Erin DeRycke to OC Partnership. Erin is our new HMIS Support /Data Analyst.

10 Year Plan to End Homelessness information will be available on our website by the end of this week. There will be links to the calendar of meetings, meeting agendas and meeting minutes.

OC Partnership will be starting monthly CMIS user meetings. This is your opportunity to provide your input for changes to the system and reporting. Please make every effort to attend these meetings.

The HEARTH Act will put a greater focus on performance and flexibility, significantly changing how HUD funds homelessness assistance. Core HEARTH measures are: New homelessness; Length of

homelessness; Repeat homelessness. HEARTH measures must use HMIS. We should start looking at the key indicators now. Within the next 12-18 months, HUD will release new Data Standards. See OC Partnership on Facebook for more information.

- Most changes take effect in the NOFA released in Spring/Summer/Fall 2011
- Some changes will be implemented over several years
- Regulations are coming soon
- Encouraged to comment during the public comment period
- New ESG=Old ESG+HPRP
- Roughly the same amount of funding for emergency shelters
- New funding for homelessness prevention and Rapid Re-Housing similar to HUD's HPRP
- Projects that serve families cannot refuse to serve families because of the age of the children (i.e. must serve families with adolescent children)
- Projects must identify person who will be responsible for coordinating a child's education

OC Partnership 2011 Agency Partner Spotlight OC Partnership offers an Agency Partner Spotlight opportunity on our website to organizations that serve homeless or at risk residents of Orange County. The intent is to publicize local service providers and other stakeholder organizations to help them communicate their programs. Our website gets about 6,000 hit a month and exists as an informational resource. We are in the process of selecting agencies to be profiled for the months of 2011. We also maintain a listing of local agencies as an informational resource and if you'd like to include a link to your website please let us know. Please contact Sharon McKeag Ash at coordinator@ocpartnership.net or (714) 288-4007 ext. 1116 for further information.

Dayann Shepherd, 2-1-1 Orange County

2-1-1 Orange County has a new telephone system (inContact) that—among many other exciting features—now allows callers to enter their phone numbers, have the system save their place in the queue and call them back when the next Information and Referral Specialist becomes available!

As a reminder, service providers are asked to please respond to requests for regularly scheduled Survey Updates, even if we have recently spoken to update the information in our database regarding your programs. Survey Updates allow you to look over everything that's listed regarding your agency and 2-1-1 OC is required to request them a minimum of once a year by the Alliance of Information and Referral Systems (the professional accrediting body for Information and Referral Systems).

Shelter Information & Openings

As there are limited parking spots available carpooling is strongly encouraged.

The Orange County Rescue Mission has 5 openings in their Strong Beginnings program. Strong Beginnings works with families living in motels with children aged 0 – 5 to transition them to more permanent housing. Please call Catie Joy at (714) 975-0487 for more information or to schedule an interview.

Christian Church Network-Orange County (CCN-OC) is a group of Christian churches who pool our resources to help with legitimate verifiable needs. Due to an increase in our call volume, helping agencies or shelters should contact us directly first at 1-714-637-8833 or at outreach@covp.org with the client's name, city and nature of the need. Then, if we are able to assist, we will send you our intake form or contact the client directly for income and expense information and verification. For clients not being referred by a community agency or shelter, our "Help Line" is 1-714-637-2085. We are open Monday-Friday from 9am-2pm.

OC Community Housing Corp/Stepping UP (OCCHC) Apartments available – Families must qualify below 80% area median income for their family size: 2 persons: below \$59,450; 3 persons: below \$66,900; 4 persons: below \$74,300; 5 persons: below \$80,250; 6 persons: below \$86,200; 7 persons: below \$92,150 and 8 persons: below \$98,100. Families must be able to show that they have

a monthly income at least 2x the rental amount. We also accept Section 8 vouchers. Please call (714) 656-6673 or (714) 558-8161. Placentia: near 57 freeway and Orangethorpe, 920 Vista 3 bedroom, \$1450/mo, \$900 deposit, washer/dryer in unit (appliances supplied), upstairs with 2 balconies, walk-in closet. Cypress: near Cypress college 8702 La Salle, 3 bedroom, \$1500/mo, \$900 deposit, washer/dryer in unit (appliances supplied), downstairs with side yard, walk-in closet. Garden Grove: 14162 Buena, 1 bedroom, \$800/mo all utilities paid, \$700 deposit, downstairs unit and 12602 Keel 1 bedroom, \$850/mo all utilities paid, \$700 deposit, upstairs unit.

SENIOR CARE 101: Monthly ~ Every 4th Wednesday in 2011 from 7-8pm. Worried about an aging parent, spouse or friend? Learn more about steps to take & answers to questions; managing in-home care; essential legal documents; choosing a new living environment and resources to help you cope. Register for a free 1 hour class: 1-800-870-7537 Dates are March 23, April 27, May 25, June 22, July 27, August 24, September 28, October 26, November 22 (Tuesday), and December 28. Place: St. Jude Community Services, 130 W. Bastanchury Road, Fullerton, CA. Entrance on Laguna Road next to the Car Wash. Easy Parking! Courtesy of St. Jude Senior Services & North Orange County Senior Collaborative.

Grandma's House of Hope has three openings for single women, and women who are in the reunification process with their children. Backgrounds may vary from Domestic Violence, addiction and recovery, mental health, physical disabilities and/or human trafficking. We also work with women who are in treatment for or recovering from breast cancer. (Women's ages range from 18 to 70) This is a two year transitional living home that offers group and individual counseling, case management, job search and wardrobe assistance, food, internet and cable access, bible studies (voluntary) and most importantly; a safe place full of the promise of healing and hope. Monthly program fee is \$500. There are scholarships available. Please refer your clients to GHH at (714) 636-3690 to set up a phone interview. Case Managers can call Je'net directly at (714) 457-3187 with referrals.

McKinney-Vento: The Educational Rights of Students in Homeless Situations: What Service Providers Show Know – Students experiencing homelessness have the right to attend one of two schools: the school of origin or the local school. The school of origin: Students experiencing homelessness can continue attending the school in which they were last enrolled. This school is called the *school of origin*. Students can attend the school of origin even if they move outside of the school's residential zone, if this is feasible. Students can continue attending their school of origin the entire time they are homeless and until the end of any academic year during which they find permanent housing. The local school: Children and youth experiencing homelessness can attend any public school that housed students living in the same attendance area as the homeless student are eligible to attend.

Dayle McIntosh Center's next Housing and Money Management Workshop will take place on March 30, 2011 – They will be having a speaker from Consumer Credit Counseling talk about ways to manage your money wisely! A lot of great information will be provided! Any questions, please call Judy Gonzalez, Housing Coordinator, at 714-621-3300 ext. 321 or via email jgonzalez@daylemc.org.

Working Wardrobes Money Smarts Workshop – Workshop Objectives: Improve the participant's money management skills; Increase the participant's knowledge of banking services; become familiar with the benefits and challenges of using credit; Increase the participant's financial independence and self-sufficiency. Each session is 2 hours, taking place over 4 consecutive weeks and is held on agency site. Presented by experts in the banking and credit industry. For more information and to schedule a workshop at your site, please contact Dinah at DinahS@WorkingWardrobes.Org or 714-210-2460.

The St. Jude Brain Injury Network's new address is 130 W. Bastanchury, Fullerton, CA 92835 (on the corner of Laguna Road and Bastanchury.) Major cross-street is Harbor Blvd. The toll free phone number is 1-866-785-8332 and the new main line is 1-714-446-5626.

Volunteer with St. Joseph Health System of Orange County – They have launched a new case service contract that is designed to provide services through St. Jude Medical Center to shared consumers of Brain Injury Network and the Department of Rehabilitation of Orange County. The intent of these services

is to prepare and assist individuals who possess a disability with skills necessary for employment. They are wondering if your organization could assist in locating volunteer opportunities for their client to volunteer for 40 hours at the facility (the volunteer spot must have some type of written job description). The Vocational Services Coordinator will be there shadowing client to perform an External Situational Assessment (ESA) on their work-related skills. This assessment will allow these individuals to obtain possible job placement through the Department of Rehabilitation. They could greatly appreciate your service. The volunteering will last until mid-August. For further information, please contact Karley Perine, Vocational Services Coordinator, karley.perine@stjoe.org or 714-446-5626.

25th AIDS Walk Orange County to be held at Disneyland Resort – Walk route to travel through Disneyland Park, Disney California Adventure Park and Downtown Disney May 1, 2011 at the Disneyland Resort. For more information, please visit www.aidswalkorangecounty.org.

Community SeniorServ's Celebrity Chef OC will be held on Saturday, June 11th at Euromasters Special Event Center in Fountain Valley, CA. The celebrity chefs will have one hour to improvise and cook two courses, an appetizer and an entrée, with a secret theme ingredient that is revealed at the beginning of the event. A panel of judges chooses the best of each. Community SeniorServ is the largest provider of meals and supportive services to older adults in Orange County. Meals on Wheels services are provided to more than 1,900 homebound older adults. On average another 1,400 older adults enjoy a hot, nutritious lunch daily that is served at 27 different senior centers. Community SeniorServ also operates three Adult Day Care Centers in Anaheim, Buena Park, and Santa Ana. For more information, contact Shannon Buhmaster at (714) 229-3375 SBuhmaster@CommunitySeniorServ.com OR Phil Beukema at (714) 229-3362 PBeukema@CommunitySeniorServ.com.

Working Wardrobes Customer Service Job Training March Classes 15, 16, 17, 22, 23, 24 – Increase your Earning Potential! Training Program includes 36 hours of interactive classroom training; 16 – 40 hours of on-the-job training at Working Wardrobes Resale Shops or Thrift Shop; opportunity to take assessment test to become certified by the National Retail Federation in Customer Service and NRF-certified trainers. Classroom is at Working Wardrobes, 3030 Pullman St., Costa Mesa 92626. On-the-job training locations are in Anaheim, Brea, Laguna Niguel and Tustin Scholarships Available! Reservations Required. For more information or to reserve a spot call Mary Ann Profeta at 714-210-2460.

The Teen Project target teens that are between the ages of 17-24 that are currently homeless or in need of resources and they are at the Someone Cares Soup Kitchen in Costa Mesa every Friday from 1:30-3:30pm offering resources.

Families Forward now has openings in their Rapid Re-housing Program – This program partners apartment communities in various cities in Southern Orange County with families that are literally homeless, imminently at risk of losing their housing (facing eviction) or exiting shelters/transitional homes. Client signs their own lease, and rent is partially subsidized and the client's portion scales over a 12 month period. Upon successful completion of the program family may be offered opportunity to re-sign 12 month lease. Applicants must have income and last permanent address can be anywhere in Orange County. Please call the main phone number 949-552-2727 and fill out an application with a volunteer.

WTLC's Domestic Violence Shelter has 10 beds open. Please call their Hotline at (714)992-1931.

REACH is looking for locations to conduct their Mental Illness intervention. This intervention is available for persons who are at-risk of or currently homeless with an experience of trauma and/or substance abuse. The series can be delivered for a minimum of 11 one hour group sessions or more, depending on the facility and participants. Contact Robin Keeble at rkeeble@ochca.com.

American Family Housing (AFH) has 4 openings in its Jackson transitional program for unaccompanied, employed adults located in Midway City (near Beach and the 405 freeway). AFH also has 2 openings for families with 2-5 people, no age restrictions on children or adults. Adults must be working. Program fee is fixed at \$947/month. Apartments are located in Westminster near Goldenwest and Westminster Blvd..

Call Angel at 714-897-3221 x105. They also have some openings in our low-income rental housing. Call Dolores at 714-897-3221 x114.

Dear Orange County Homeless Shelter Providers: I wanted to send you a follow-up email about the Housing Inventory Survey since we have not received your survey submission. Again, this survey is easy to fill out and will only take you approximately 15 minutes to complete. We need to finalize the Housing Inventory information for HUD by the end of this month, so we would greatly appreciate it if you could please complete the survey immediately. PLEASE NOTE: This survey is different from the shelter count survey. We are asking that you fill out this survey in addition to the shelter count survey that was completed over the last month. For those agencies with multiple programs/facilities, please submit a separate inventory for each program/facility. You can do this by clicking on the below link again once you have submitted your first report. The capacity and occupancy data that you provide in this survey should be for the night of Friday, January 21st, 2011. **Deadline for Submittal: PAST DUE – please complete TODAY!** If your agency administers a scattered site program, please fill out a survey for each program (not for each site). There is a “scattered site” option for the program location question, and a comment field where you can specify which cities your scattered site programs are located in. Please [click here to begin the CoC Housing Inventory Survey](#). Should you have any complications with the electronic form, or questions, please feel free to contact me at ken@appliedsurveyresearch.org or 951-314-2571.

Orange Coast Interfaith Shelter has 3 openings at their Transitional 1- Costa Mesa site and 2 openings at Transitional 2 site in Santa Ana/Garden Grove site. Orange Coast Interfaith Shelter is a two-step transitional living program that provides shelter and supportive services for families with children under the age 18. Interested persons should call 949-631-7213, and someone will be able to assist you (or leave name and contact information on answering machine) and someone will call you back.

Arbor Education & Training started their Subsidized Employment Program (SEP) on February 2, 2011. In this program they place TANF participants at an employer (profit or non-profit) and they get paid through Arbor E&T. When they are placed at a site it benefits the participants because they are fulfilling their CalWORKS hours necessary to receive cash aid.

Precious Life Shelter has beds available in the emergency phase of their program. One to 30 days for the homeless pregnant adult woman. Must be 18 years of age or older, have proof of pregnancy from a doctor with a due date, and valid picture identification. Call 562-431-5025 for phone intake. First come, first served intakes Monday through Saturday 10-2pm.

Human Options is a program for victims of domestic violence. The Second Step Transitional Program, which is a year program for single mothers, has two openings. For more information you can call Carrie Thayer at 949-722-8744. Clients can also fax Carrie the universal application to 949-722-0968.

Featured Topic: Dos and Don'ts of Serving Special Populations

Cindy Chavez, Irvine Unified School District, Career Link Program

Cindy shared information on Gang Reduction Intervention and Initiative Project (GRIP). The project targets recognized gang members, including those who have been incarcerated, on parole, or on probation; individuals who are on the fringe of membership, and who are involved with gang members and possible gang activities and youth at-risk of membership due to personal, family or community circumstances. GRIP helps participants meet their future academic/career objectives by improving their work readiness skills, occupational skills and increase employment retention and pay.

Karyl Dupée, Senior Services at St. Jude Medical Center

Karyl spoke on the community outreach programs for seniors including transportation, caring neighbors, falls risk assessments, depression counseling, insurance planning, bereavement support groups, etc.

John Zeimantz, Regional Center of Orange County

John Zeimantz shared information for the implementation of Federal and State mandates for California's Early Start Program. This includes community outreach and child find activities in Orange County.

**Next Homeless Provider Forum is scheduled for
April 7, 2011 from 9:00 am – 11:30 am
Topic: Youth: Meeting the Needs of Homeless/At-Risk Youth
Refreshments: Friendship Shelter and Alls Well Home
*E-mail Announcements by noon on Wednesday, April 6th
to Sharon McKeag Ash at coordinator@ocpartnership.net**

*****Please note this meeting will be taking place at***
Old Orange County Courthouse in Santa Ana**