

Continuum of Care Homeless Provider Forum March 1, 2012 Meeting Minutes

Karen Williams, OC Partnership to End Homelessness

National Alliance to End Homelessness (NAEH) Conference

I attended the National Alliance to End Homelessness (NAEH) Conference in LA last month, along with about 10 people from OC providers. While there are some CoCs further ahead of us, many are behind us as well. Go to www.NAEH.org for copies of the presentations. Main topics were what we as a CoC have identified as priorities:

- i. Rapid Re-housing
- ii. Coordinated Entry
- iii. Employment

HEARTH Act

Be sure to attend the Ten Year Plan's Implementation Groups meetings as they are announced. We had a great turnout at the 2/29/12 HEARTH Act Follow-up meeting.

HMIS

The publications of 'Data Matters' (the HMIS newsletter) are now available electronically and on our website.

Email List Sign-up

OC Partnership's Continuum of Care email distribution list provides updates regarding SuperNOFA and other HUD funding, Homeless Provider Forum, 10 Year Plan to End Homelessness, Commission to End Homelessness, quarterly Continuum of Care Community Forums and other Continuum of Care activities. To be placed on this distribution list, please contact Sharon McKeag Ash at 714-288-4007 ext. 1116 or via email at coordinator@ocpartnership.net.

Commission to End Homelessness

Please visit http://www.ocpartnership.net/our_services_coc_board.htm to view the 2020 Commission to End Homelessness Board as well as the Ten Year Plan to End Homelessness Implementation Group meetings, schedules, agendas and meeting minutes.

Agency Partner Spotlight

OC Partnership 2012 Agency Partner Spotlight OC Partnership offers an Agency Partner Spotlight opportunity on our website to organizations that serve homeless or at risk residents of Orange County. The intent is to publicize local service providers and other stakeholder organizations to help them communicate their programs. Our website gets about 6,000 hits a month and exists as an informational resource. We are in the process of selecting agencies to be profiled for 2012. We also maintain a listing of local agencies as an informational resource and if you'd like to include a link to your website please contact Sharon McKeag Ash at coordinator@ocpartnership.net or 714-288-4007 ext. 1116 for further information.

Dayann Shepherd, 2-1-1 Orange County

2-1-1 Orange County needs feedback from agencies that provide shelter! Please join us for a round table discussion so we can better serve you and build a stronger network of collaboration. During the event, we will go over steps shelter providers can take to receive accurate referrals from 2-1-1 OC, improve community access to your agency and study the effectiveness of your agency in providing services. The event will be held on Tuesday, March 20, 2012 from 2pm-4pm (NOTE: time has changed since flyers were distributed) at the Village at 17th Street Board Room (1505 E. 17th St., Santa Ana, CA 92705.) Space is limited. RSVP to Howard Chen by March 16th at 949-486-8505 or HChen@211oc.org

2-1-1 OC is committed to accurately representing the agencies in our database and the services they offer.

To help us ensure that those in need receive the most current, accurate and appropriate referrals, we request that all service providers included in our database contact the 2-1-1 Orange County Resource Department whenever there are changes in your Agency or Services (including temporary changes, like Holiday office hours, temporary lack of funding or staff availability). You can contact us via our website (www.211oc.org), via e-mail (resource@211oc.org) or via phone (949) 486-8519.

Shelter Information & Openings

Cal State Fullerton's 7th Annual Gianneschi Summer School for Nonprofits (SSFN) July 10th through July 13th on the CSUF campus – Last year's event featured 29 separate classes with a combined enrollment of 1,151, which included 508 participants from 355 different organizations across 8 California counties plus 2 from out of state. Registration is \$85 per day. The Gianneschi Fellowships in Nonprofit Leadership are funded by proceeds from the event. For more information, please visit www.fullerton.edu/NonprofitSummerSchool.

Central City Community Health Mobile Clinic Homeless Program provides free medical services to you and your family. Some of their services include: Lab Work, Blood Pressure, Medications/Prescriptions, TB, Test, Flu Shots and referral to other services per doctor's orders. For further information and to see the clinic schedule for January; they go to places where the County Of Orange has assigned them to go, please call Program Director, Alfonso Ortiz at 714-309-5046 or e-mail: aortiz@centralcityhealth.org.

Mental Health Association of Orange County with Orange Police Department "Meeting of the Minds" Conference on May 3, 2012 from 8-4pm at the Anaheim Marriott Hotel – Targeting professionals, educators, care providers, consumers, law enforcement, families, business and community leaders. Offering showcase of community resources – exhibit space available. Keynote presentation by Fredrick J. Frese Ph.D., a patient and Director of Ohio's Western Reserve Psychiatric Hospital; mental health advocate and community activist. For more information, please call 714-547-7559.

CALOPTIMA IS MOVING! CalOptima is moving to different location in Orange. Starting Monday, March 5th, visit them at 505 City Parkway West, near The Outlets at Orange (formerly The Block). Their office will be open 8 a.m. to 5 p.m., Monday through Friday. Their phone numbers and email addresses will stay the same. If you have questions about the move, call their Customer Service department at 1-714-246-8500, or toll-free at 1-888-587-8088. They have staff who speaks your language. TDD/TTY users can call 1-714-246-8523. You can also visit their website at www.caloptima.org.

H.O.P.E. (Helping Others Prepare for Eternity) has Workforce Development "Works 4 Hope" appointments open for job search, resume assistance – Please contact Gayle Knight at 714-539-4357 if you know anyone who would like to participate in their program.

One Step Ministries programs to house single parents. They have opened a transitional house called Our House. Single mother families can stay for up to 9 months. Residents must either be a single mother of an infant or a single mother with at least one 12 year old or older daughter. Please give the number 949-458-2424 ext. 11 to any single mother family that qualifies (as noted above) and is in need of housing. They also offer other forms of support to single parents, and you can give the number or the web address as often as you like www.onestepministry.org.

OCHCA currently has three open groups. One is at REACH, located at 1725 W 17th Street, Santa Ana, 92706, Suite149B. This group is every Monday at 2pm and every Wednesday at 10 am. Next, they have a group at Serenity Hall Garden Grove: address is 7212 Chapman Ave., Garden Grove; this group is every Tuesday at 10am. The third location is at Civic Center in Santa Ana, on Ross Street and Civic Center Drive in the grass area, between the Hall of records and OC Public Defender's office. All three groups are open to the community and are always accepting new participants. For further information, please contact Robin Keeble rkeeble@ochca.com or Ruby Navarro runavarro@ochca.com phone 714-834-8776 or cell 714-720-1147. They will also be offering case management to individuals in Seeking Safety. Case management is open to anyone identifying as homeless or at-risk of homelessness 18 yrs. old and above in OC. This will be provided by Rachael Ferraiolo rferraiolo@ochca.com phone 714-834-7913.

M&M Mentor Program has added music as an additional art for at-risk youth – Guitar & voice group lessons from ages 7-17 yrs. Each Saturday from 9:30-12:30pm youth learn to understand the importance of avoiding drugs, gangs, and group peer pressure. This is accomplished through role model speakers, such as police officers, health professionals and scholarship students who teach youth how to live healthy life styles. Must pre-register. They are looking for a volunteer violin teacher and cello teacher. Please call 714-539-4357 and ask for Gayle.

State Programs from the California Public Utilities Commission

California Lifeline – A discounted local home service for as little as \$7 for anyone receiving public assistance programs including Section 8, WIC, Medical, SSI, TANF, CalWorks, etc.

California Teleconnect Fund – A program with a mission to reduce the digital divide by financially facilitating access to more advanced telecommunications infrastructure. Eligible participants receive a 50% discount on select telecommunications services. Should you have any questions pertaining to these two programs, please contact Elizabeth Mediano at 949-87-6332 or via email at emediano@rhainc.com.

WISEPlace offers Homeless Prevention and Rapid Rehousing (HPRP) one-time Rental Assistance and/or Security Deposit as well as Case Management. WISEPlace serves single women and single women with children residing only in the City of Santa Ana. Contact 714-542-3577 extension 20 for more information.

Volunteer Coordinator, Families Forward – Recruit and manage the volunteer program to assist in meeting the Families Forward objectives. Assist and support the front desk and pantry volunteers in resolving clients' conflicts that may arise in the day-to-day functions and operations of the organization of Families Forward. Please send a cover letter outlining why you would be a good fit for this position along with your resume to Kimberli Claytor, Operations Manager at kclaytor@families-forward.org with Volunteer Coordinator in the Subject title. No phone calls please. Job closes on Friday, March 9, 2012. To view the full job description, please visit <https://www.yousendit.com/download/M3BtZEUxT001aWI0WjIVag>.

Recover Your Sense of Personal Power Workshop - A Free Stress Management Workshop Tuesdays 9am-10am or 5pm-6pm – Recover Your Sense of Personal Power Workshop aims to help you change your reactions to stress so that you may function better physically and mentally. Objectives: help participants identify stressors in different settings and around different individuals; give participants the option of how to minimize stressors when you can't eliminate them and participants will learn mindfulness. Mindfulness is about bringing yourself into the present moment. By using your five senses – sight, sound, taste, touch, and smell – to notice your body and surroundings, you can bring yourself into the now. Orange County Asian & Pacific Islander Community Alliance (OCAPICA), 12900 Garden Grove Blvd., Suite 214, Garden Grove, 92843 To RSVP or for more information please call Outreach Intervention Specialist, Ye Lee at (714) 262-9095 ext. 248. Referrals and Resources Provided.

H.O.P.E. (Helping Others Prepare for Eternity) "Helping Women Succeed" monthly career support group has opportunities to gain confidence and guidance – Meets the first Saturday of each month at 1:00pm. Conducted by Dr. Lateefah Weilinga. To pre-register call 714-539-4357 and ask for Lizbeth or Gayle.

Personal Assistant to Executive Director/Office Manager, Grandma's House of Hope – The ideal candidate will be experienced in handling a wide range of administrative and executive support related tasks and will be able to work independently with little or no supervision. This person must be exceedingly well organized, flexible and enjoy the administrative challenges of supporting a fast growing non-profit charity that serves uniquely challenged women in crisis and hungry children in Orange County. The ability to interact with staff (at all levels) in a fast paced environment, often under pressure, remaining flexible, proactive, resourceful and efficient, with a high level of professionalism and confidentiality is crucial to this role. An expert level written and verbal communication skill as the position has direct contact with all levels of donors, city officials, federal agencies and high volume of volunteers. Strong decision making ability and attention to detail are equally important. This position is often the first person visitors and potential clients speak to, so it's a position that requires poise and people skills- an outgoing personality, compassion and sense of humor is a must! Please send resume and cover letter to jenet@grandmashope.org. To view the full job description, please visit <https://www.yousendit.com/download/M3BtZEUxT01RWUxtcXNUQw>.

The Mercy House Armory Program has been granted funds through the month of March. As of now, there is no set closing date.

Women's Transitional Living Center (WTLC) has 1 room available for a single mother with 3-4 children. WTLC accepts people and their children of all ages and both genders. This includes male teenagers up to 17 years of age.

Precious Life Shelter has 5 spaces in the Emergency House and they can contact Wanda at 562-431-5025.

WISEPlace has 4 openings for single women that are 18 yrs. and older, employed or immediately employable, Alcohol and drug free for 90 days, Able to attend weekly groups (M + W 7-8:30pm). Call Demona, Tiffany or Ana for phone assessment. Walk in intakes are scheduled for Wednesday morning starting at 9:00am when they can arrive to complete intake documents 9:30am face to face interview, taking their last one at 11:30am. Address is 1411 N. Broadway Santa Ana Ca. 92706 714-542-3577.

Featured Topic: FBOs, Shelters & Agencies - Obstacles & Solutions to a Better Connection

Pastor Randy Christian, North Orange Christian Church

Randy Christian shared information on services offered at North Orange Christian Church (NOCC). Among NOCC's Strategic Values is "an openness to all people", the church strives to live this out in numerous ways, including reaching out to those who are struggling economically in the community—from those mildly impacted to people living on the street.

Pat Harris, Vineyard Christian Fellowship

Vineyard Christian Fellowship's distribution program is one of the largest non-food bank food and clothing providers in Orange County. This program has grown into a program serving fresh produce, meat, canned and dry goods, sundries and clothing to over 35,000 people per year.

Mike Horan, Founder, Punts with a Purpose

Mike shared how he and his wife, Kim, started a ministry called 'Punts with a Purpose'. The program is designed to help homeless working families secure stable housing by funding the first month's rent and deposit in a long term housing solution, as well as pairs them with mentor teams from local churches and community service organizations. These teams help guide them toward self-sufficiency.

Michael Shepherd, Fullerton Interfaith Emergency Service

Michael explained how Fullerton Interfaith Emergency Service, which provides transitional housing to single, employable adults in north Orange County, is committed to serving members of the community to address issues of hunger and homelessness through a multi-service approach. In the past three years, the Interfaith Shelter Network has increased their average annual occupancy by 86% and expanded their faith community engagement strategy while transitioning from a scattered site model to a central site facility.

Becks Heyhoe, Churches Consortium

Becks has been developing strategies for networking church assets and programs for people experiencing homelessness in Costa Mesa since March 2011, while collaborating with and complementing the efforts of the City of Costa Mesa Homeless Task Force to the greatest possible extent.

Diane Ferrante, Christian Church Network – OC

Diane shared information how Christian Church Network – OC's outreach program began in 2006.

Next Continuum of Care Homeless Provider Forum is scheduled for April 5, 2012 from 9-11am

Sisters of Saint Joseph, Auditorium Lounge * 480 S. Batavia * Orange, 92868

Topic: Commission to End Homelessness 2020 Board Update**

Refreshments: Veterans First and Salvation Army

Send e-mail announcements by noon on Wednesday, April 4, 2012

to Sharon McKeag Ash at ocp-coordinator@ocpartnership.net

The Continuum of Care Homeless Provider Forum is targeted to those who provide services to homeless and at-risk clients and is intended to provide useful information to front-line staff and those who develop programs. The forums identified with an ** may additionally be beneficial to Executive Directors, Development and other senior staff and members of the Board of Directors.