

# CoC At-Large Meeting

Homeless Provider Forum

March 3, 2016

# Agenda

- ▶ Welcome/Introductions
- ▶ CoC Updates
- ▶ Proposed 2016 Continuum of Care Funding Application Process
  - ▶ 2015 Review
  - ▶ Proposed 2016 Letter of Intent (LOI) and Request for Proposal (RFP) Process
  - ▶ Proposed 2016 Performance Measures
  - ▶ Late Applications
- ▶ Next Steps
- ▶ Questions

# CoC Updates

## ▶ CoC Membership

- ▶ 2015 Membership Valid through 2016
- ▶ Beginning 2017 to be done annually
- ▶ Forms available here
- ▶ Please complete and return ASAP

## ▶ Coordinated Entry - Steering Committee

## ▶ CoC Ad Hoc Committee Membership Discussion

- ▶ Current Composition 3 - all Commission Members
- ▶ Proposed Ad Hoc Committee Member Details
  - ▶ Commission members (3) and Non-Commission members (2)
  - ▶ 2 or 3 year staggered appointments
  - ▶ Knowledgeable of housing and homeless issues in County, non-conflicted

# Proposed 2016 Continuum of Care Funding Application Process

## ▶ Provider Survey Results Summary from 10 different providers

Scale from very poor to very good	LOI/Part I application process	LOI/Part II application process	RFP application process	Technical Assistance Workshops	One-on-One TA with 211OC Staff	One-on-One TA with CSH Staff
#1	Very good	neutral	Good	Good	Very good	N/A
#2	Very good	Very good	Very good	Very good	Very good	N/A
#3	Very good	Very good	Very good		Very good	N/A
#4	N/A	N/A	Good	N/A	N/A	Good
#5	Very good	Good	Good	Very good	Very good	N/A
#6	N/A	N/A		Good	N/A	N/A
#7	Very good	Very good	Very good	Good	N/A	N/A
#8	Very good	Good		Good	N/A	good
#9	Good	Good	Very good	Good	N/A	Very good
#10	Very good	Good	Very good	Very good	Very good	Very good

- ▶ Areas to review and improve:
  - ▶ Review timelines/deadlines
  - ▶ More open communication to problem solve openly
- ▶ System Application indicated
  - ▶ Need for more coordination through CE and CoC with subpopulations
  - ▶ Need for more participation in HMIS

# Proposed 2016 Continuum of Care Funding Application Process - continued

## Proposed 2016 LOI and RFP Process

- ▶ Same 2-Part LOI Process as in 2015
  - ▶ LOI Part 1 - Agency Administrative Review
  - ▶ LOI Part 2 - Project Review: Performance Measures (to be discussed next) will create scores for this portion of the scoring
  - ▶ 2015 Point Distribution: 100 total = Part 1/20 points and Part 2/80 points
- ▶ Request for Proposal (RFP)
  - ▶ Propose to release prior to NOFA for identification of agencies interested (change from 2015)
  - ▶ Once NOFA released, there may be additional follow-up for applicants

# Proposed 2016 Performance Measures

The CoC Ad Hoc Committee reviewed the following performance measures with staff to bring forward recommendations for use in the 2016 CoC Application Process.

- ▶ SWAP (System-Wide Analytics and Projection) Tool
  - ▶ 2-1-1 Orange County (211OC) produces the project performance report by using the HUD approved SWAP (System-Wide Analytics and Projection) Tool developed by Focus Strategies and in collaboration with the National Alliance to End Homelessness (NAEH).
  
- ▶ HUD Performance Measures
  - ▶ HUD has developed seven system-level performance measures to help communities gauge their progress in preventing and ending homelessness.
  - ▶ There are two primary uses of the system-level performance measures.
  - ▶ First, HUD will use the data as selection criteria to award projects under future NOFAs.
  - ▶ Second, system performance measures data will enable communities to evaluate and improve their performance. Because these are system-level measures, they can reveal significant information about how well homelessness assistance programs are functioning as a whole and where improvements are necessary.

Source: System Performance Measures in Context,  
<https://www.hudexchange.info/resources/documents/system-performance-measures-in-context.pdf>

# Measure #1: Data Quality

- ▶ Data Quality is the basis of all performance measures
- ▶ Included in system review by HUD in NOFA application
- ▶ Implementation Group #4 is identifying threshold for data quality
- ▶ Collected through HMIS
- ▶ Use last quarter/most recent quarter
- ▶ Not on SWAP
- ▶ Not one of HUD's 7 System Performance Measures
- ▶ Applies to the following Housing Types
  - ▶ Transitional Housing
  - ▶ Rapid Re-Housing (ongoing and New)
  - ▶ Permanent Supportive Housing (ongoing and New)

# Measure #2: Utilization Rate

- ▶ Collected through HMIS and HIC Data
- ▶ Included in system review by HUD in NOFA application
- ▶ Included in SWAP
- ▶ Not one of HUD's 7 System Performance Measures
- ▶ Applies to the following Housing Types
  - ▶ Transitional Housing
  - ▶ Permanent Supportive Housing (ongoing only)
- ▶ Not applicable to New RRH and new PSH



# Measure #3: Entry from Homelessness

- ▶ Included in SWAP
- ▶ HUD will follow Entry from Street Outreach; this is similar data but use different fields (HUD measure 7a: Placements from Street Outreach)
- ▶ For New projects, not in SWAP, HMIS data will be reviewed
- ▶ Applies to the following Housing Types
  - ▶ Transitional Housing
  - ▶ Rapid Re-Housing (ongoing and New)
  - ▶ Permanent Supportive Housing (ongoing and New)
- ▶ Not applicable to projects with 0 entries in 2015

# Measure #4: Return to Homelessness

- ▶ Included in SWAP
- ▶ HUD Measure 2a/2b: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness (within 6-12 mos. And 2 years)
- ▶ Applies to the following Housing Types
  - ▶ Transitional Housing
  - ▶ Rapid Re-Housing (ongoing only)
- ▶ Not applicable to New RRH and any PSH

# Measure #5: Permanent Housing Exits

- ▶ Included in SWAP
- ▶ Similar to HUD Measure 7b: Successful Placement in or Retention of Permanent Housing
- ▶ Applies to the following Housing Types
  - ▶ Transitional Housing
  - ▶ Rapid Re-Housing (ongoing and New)
- ▶ Not applicable if 0 exits

# Measure #6: Length of Stay (LOS)

- ▶ Included in SWAP
- ▶ Not one of HUD's 7 System Performance Measures
- ▶ Applies to the following Housing Types
  - ▶ Transitional Housing
- ▶ Not applicable to RRH and PSH

# Measure #7: Employment and Income Growth

- ▶ Not included in SWAP
- ▶ HUD Measure 4: Employment and Income Growth for Homeless Persons
- ▶ Measured for clients with 1 year in the project
- ▶ Applies to the following Housing Types
  - ▶ Permanent Supportive Housing (ongoing only)
- ▶ Not applicable to TH, RRH or new PSH projects

# Measure #8: Successful Placement in or Retention of Permanent Housing

- ▶ Not included in SWAP
- ▶ HUD Measure 7b: Successful Placement in or Retention Housing
- ▶ Applies to the following Housing Types
  - ▶ Permanent Supportive Housing (ongoing only)
- ▶ Not applicable to TH, RRH or new PSH projects

# Transitional Housing Performance Measures Summary

	1	2	3	4	5	6
Measure	Data Quality	Utilization Rate	Entry from Homelessness	Return to Homelessness	PH Exits (TH & RRH only)	Length of Stay (LOS)
HUD Measure (per HUD to be available soon)	HUD collects (but not 1/7 performance measures)	HUD collects (but not 1/7 performance measures)	HUD #7a: Placements from SO	HUD #2a/b Measure	HUD #7b measure	NO
SWAP Tool Measure (available now)	NO - on 211OC website quarterly	YES	YES (from answer to where did you sleep last night)	YES	YES	YES
TH	X	X	X	X	X	X

# Rapid Re-Housing Performance Measures Summary

	1	3	4	5
Measure	Data Quality	Entry from Homelessness	Return to Homelessness	PH Exits (TH & RRH only)
HUD Measure (per HUD to be available soon)	HUD collects (but not 1/7 performance measures)	HUD #7a: Placements from SO	HUD #2a/b Measure	HUD #7b measure
SWAP Tool Measure (available now)	NO - on 211OC website quarterly	YES (from answer to where did you sleep last night)	YES	YES
RRH/New RRH (4 measures; if new 3 measures)	X/X	X/X	X/ n/a	X/X



# Permanent Supportive Housing Performance Measures Summary

	1	2	3	7	8
Measure	Data Quality	Utilization Rate	Entry from Homelessness	Employment & Income Growth	Exit and Remained Housed (PSH)
HUD Measure (per HUD to be available soon)	HUD collects (but not 1/7 performance measures)	HUD collects (but not 1/7 performance measures)	HUD #7a: Placements from SO	HUD #4	HUD #7
SWAP Tool Measure (available now)	NO - on 211OC website quarterly	YES	YES (from answer to where did you sleep last night)	NO	NO
PSH/New PSH (5 measures; if new 3 measures)	X/X	X / n/a	X/X	X/ n/a	X/ X

# Proposed 2016 Continuum of Care Funding Application Process - continued

## Late Applications

- ▶ Options for 2016
  - ▶ Not accepted
  - ▶ Deduct points
  - ▶ Placed at bottom housing type group
  - ▶ Nothing
- ▶ Responses/Comments/Suggestions also due 3/11 (same due date as performance measures feedback)

# Next Steps

- ▶ Due Friday, March 11noon to Performance Measures
  - ▶ Feedback on Performance Measures
  - ▶ Feedback on Late applications
  - ▶ Email to - [prop10@ocgov.com](mailto:prop10@ocgov.com)
  - ▶ Subject Line - COMMISSION TO END HOMELESSNESS
- ▶ CoC Ad Hoc will
  - ▶ Review Performance Measures feedback
  - ▶ Create thresholds for each Measure
  - ▶ Share final measurements with Community
- ▶ LOI/RFP Process to Start April 2016
- ▶ Next CoC At Large Meeting in Fall 2016

Thank you for attending!!